

# ScanViS ID Case Study

## GateGuard all-in-one facial recognition system automates staff and visitor check-in of a call center in Brazil

### Project requirement

A call center in Brazil needed to automate staff and visitor check-in at their co-working center to optimize operation efficiency and to improve the use of office facilities.



### How did GateGuard help?

GateGuard devices were integrated to the speed gates at the access points of the call center covering facilities from training rooms, meeting rooms, breakout and food areas, to outdoor space. The center is designed to accommodate more than 800 professionals and staff.

The system facilitated visitor management as the user groups embrace different stakeholders from customer relationship, sales and technical support services and solutions. Facility team could easily add, remove, and upload new users and grant access right accordingly.

### Results and Benefits

#### Automating visitor check-in

GateGuard devices simplifies visitor authentication process and enhance user experience.

#### Digitalized visitor management

The system generates access log reports and allows the facility team to manage and update group and schedule setting via a single backend platform.

#### Contactless authentication method

It offers a hygienic authentication method requiring no physical contact by using visitor's face as a key to access.

### What's new?



#### GateGuard TH

Facial recognition access control system

- Fever detection
- Multi-factor authentication
- Integration with intercom system

Contact us for demo now!

